24th July 2023

Disinfection of F&P SleepStyle CPAP and accessories

Dear Valued Customer

We wish to advise that Fisher & Paykel Healthcare has not tested or validated the disinfection of the F&P SleepStyle and its parts (including the breathing tubes) using Ozone-based cleaning devices or sanitizing devices that disinfect with activated oxygen or Ultraviolet (UV) light. To avoid incorrect therapy, only clean the F&P SleepStyle CPAP and accessories according to the cleaning instructions set out in the *SleepStyle Clinician Guide, Section 10 – Multi-Patient Use* or in the *SleepStyle Use & Care Guide, Section 6 – Caring for your Device.**

Section 10.2 Cleaning and High-Level Disinfection of the Device and Accessories of the *SleepStyle Clinician Guide* outlines the recommended cleaning instructions for the water chamber, chamber seal, breathing tube, outlet seal and elbow.*

In cases where the F&P SleepStyle CPAP was damaged using Ozone or UV based cleaning devices, the warranty will be made void. The terms for the F&P SleepStyle warranty indicate that the conditions do not cover "**failure to follow instructions for use**" or "**failure caused by a product <u>not suppled or manufactured</u> by Fisher & Paykel Healthcare**".

We appreciate that this information may prompt questions, and we invite you to contact your Fisher & Paykel Healthcare representative for any further information or assistance.

On behalf of Fisher & Paykel Healthcare, we thank you again for your business and support.

Sincerely,

Yeshan Ekanayake | Business Manager

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*Always read the label. Follow the instructions for use as indicated in the F&P SleepStyle Use & Care Guide or the F&P SleepStyle Clinician Guide. Your healthcare professional will advise you whether this product is suitable for you/your condition.